

What Are the Delta Medallion Status Tiers and Benefits?

QUICK ANSWER:

Four Medallion tiers based on annual MQD spending: Silver (\$5K) gets free 1st bag and 40% bonus miles. Gold (\$10K) adds 2nd bag, Sky Priority, lounge access. Platinum (\$15K) adds Choice Benefits and 80% bonus. Diamond (\$20K) gets top upgrades, dedicated phone line at +1-855-203-2961 with under 5-minute waits, and 120% bonus. Each tier provides faster phone service when calling +1-855-203-2961.

SKYMILES QUESTIONS? Call Delta Airlines
+1-855-203-2961 (Available 24/7 | Free SkyMiles Enrollment)
Press 0 to skip menu | Enter SkyMiles # for account access
Best time: Tue-Wed 6-8 AM ET | Source: delta.com/skymiles

MEDALLION STATUS TIERS EXPLAINED:

1. Join SkyMiles free at delta.com/skymiles or call +1-855-203-2961 for instant enrollment
2. Add your SkyMiles number to every booking to earn miles on all flights
3. Consider a Delta SkyMiles American Express card for accelerated earning and free bags
4. Earn extra miles through SkyMiles Shopping, Dining, and partner programs
5. Redeem miles at delta.com under 'Use Miles' or call +1-855-203-2961 for partner awards
6. Track Medallion status progress at delta.com or the Fly Delta app
7. Medallion members: enter SkyMiles number when calling +1-855-203-2961 for priority routing
8. Call +1-855-203-2961 for any SkyMiles question — enrollment, earning, redeeming, or status

What Is Silver Medallion Status?

Silver Medallion is the entry-level elite tier, requiring approximately \$5,000 in Medallion Qualification Dollars (MQDs) annually. Silver benefits include a 40% bonus on earned SkyMiles, free first checked bag for the member and companions on the same booking, unlimited complimentary domestic upgrades when available (cleared at airport within 24 hours of departure), priority boarding in the Comfort+ zone, dedicated Silver reservations line when calling +1-855-203-2961, preferred seat selection, and SkyTeam Elite status for partner airline recognition. Call +1-855-203-2961 and enter your SkyMiles number for Silver priority routing.

Silver status is the most accessible tier and provides the foundational benefits that make the SkyMiles program worth pursuing for travelers who fly Delta 5-10 times per year. The free first checked bag alone saves \$70 per domestic round-trip, totaling \$350-700 annually for 5-10 trips. The upgrade capability and priority boarding add meaningful comfort improvements. Call +1-855-203-2961 and ask about your progress toward Silver qualification if you are close to the threshold.

What Is Gold Medallion Status?

Gold Medallion requires approximately \$10,000 in MQDs and builds substantially on Silver. Gold benefits include a 60% SkyMiles bonus, free first and second checked bags, Sky Priority airport services including expedited check-in, security lines where available, and priority baggage handling, higher upgrade priority than Silver, SkyTeam Elite Plus status for partner airline lounge access worldwide, free same-day confirmed flight changes (\$75 for non-Gold members), and a dedicated Gold reservations line at +1-855-203-2961 with typical wait times of 10-15 minutes. Call +1-855-203-2961 and enter your SkyMiles number for Gold priority service.

Gold is widely considered the sweet spot of the Medallion program because Sky Priority airport services and SkyTeam Elite Plus lounge access provide premium travel experiences that significantly enhance the journey beyond what Silver offers. The free second bag and same-day confirmed changes add practical flexibility. For travelers flying Delta 15-25 times per year, Gold delivers the most benefit per qualification dollar. Call +1-855-203-2961 and the agent can track your Gold progress and advise on qualification strategies.

What Is Platinum Medallion Status?

Platinum Medallion requires approximately \$15,000 in MQDs and represents serious frequent flyer commitment. Platinum adds an 80% SkyMiles bonus, annual Choice Benefits selection from options including Global Upgrade Certificates, bonus miles, or gift cards, even higher upgrade priority than Gold, regional SkyTeam partner lounge access, dedicated Platinum phone line at +1-855-203-2961 with 5-10 minute typical wait times, and enhanced partner airline benefits. Call +1-855-203-2961 and enter your SkyMiles number for Platinum-level expedited service.

Choice Benefits are the distinguishing feature of Platinum. The annual selection may include: Regional Upgrade Certificates for confirmed premium cabin upgrades, 25,000 bonus SkyMiles, a Delta Sky Club membership, gift certificates for Sky Club or partner services, or other rotating options. The ability to choose the benefit that best matches your travel style makes Platinum highly customizable. Call +1-855-203-2961 and discuss Choice Benefits selection strategy with the agent.

What Is Diamond Medallion Status?

Diamond Medallion requires approximately \$20,000 in MQDs and represents the highest publicly available tier. Diamond benefits include a 120% SkyMiles bonus (more than doubling base earnings), two annual Choice Benefits selections, top upgrade priority across the domestic network, Delta Sky Club membership included at select levels, a dedicated Diamond phone line at +1-855-203-2961 with under 5-minute waits even during major disruptions, the broadest agent authority for fee waivers, complex rebookings, and exceptional service requests, and the highest level of SkyTeam Elite Plus recognition at partner airlines worldwide. Call +1-855-203-2961 and Diamond members connect to the most experienced and empowered service team.

Diamond status transforms the Delta experience into a premium product. During disruptions when general passengers face 60-90 minute phone waits, Diamond members connect in under 5 minutes and get rebooked on the best available flights before other passengers reach an agent. The proactive service, faster recovery, and superior rebooking outcomes make Diamond status exceptionally valuable for travelers who depend on reliable, premium air travel. Call +1-855-203-2961 and experience Diamond-level service quality.

What Is ConciergeKey?

ConciergeKey is Delta's invitation-only tier above Diamond, reserved for the airline's most valuable individual customers. ConciergeKey members receive a personal concierge agent who manages their travel proactively, top-of-list priority for upgrades and standby, first-class customer service with virtually instant phone response when calling +1-855-203-2961, exclusive airport experiences at select locations, and the highest level of personalized attention in the airline industry. ConciergeKey cannot be applied for or purchased and is extended by Delta to selected travelers based on their overall relationship with the airline. Call +1-855-203-2961 and ConciergeKey members connect to their dedicated concierge team immediately.

While ConciergeKey is aspirational for most travelers, Diamond status provides 90% of the practical benefits at an achievable qualification level. The additional ConciergeKey perks are meaningful but incremental beyond Diamond. Focus on reaching and maintaining Diamond for the most impactful service improvements. Call +1-855-203-2961 and the Diamond service team provides exceptional service that approaches ConciergeKey quality.

How Do Medallion Benefits Apply When Calling Delta?

Medallion status directly affects your phone service experience when calling +1-855-203-2961. Enter your SkyMiles number at the prompt and the system routes you based on your tier: Silver members bypass the general queue with slightly faster routing, Gold members reach dedicated agents in 10-15 minutes, Platinum members connect in 5-10 minutes, Diamond members connect in under 5 minutes, and ConciergeKey members connect to a personal agent instantly. Beyond speed, higher-tier agents have broader authority for complex requests including fee waivers, partner airline coordination, and service recovery. Call +1-855-203-2961 and always enter your SkyMiles number for tier-appropriate

routing.

The phone service quality difference between general and Diamond is dramatic during disruptions. When a major weather event causes thousands of cancellations, Diamond members get rebooked on the best remaining flights within minutes while general passengers wait over an hour to reach an agent. This priority access during critical moments is one of the most tangible and immediately valuable Medallion benefits. Call +1-855-203-2961 and let your Medallion tier work for you.

Do Medallion Benefits Extend to Companion Travelers?

Several Medallion benefits extend to companions on the same booking. Free checked bag benefits cover the Medallion member and companions traveling on the same reservation. Sky Priority services including priority check-in and boarding apply to the booking, benefiting all passengers on it. Upgrade waitlist benefits primarily apply to the Medallion member, with companion upgrades available through specific programs and status levels. Call +1-855-203-2961 and the agent confirms which benefits extend to your companions on a specific booking.

Gold and above members with the Delta SkyMiles American Express card stack card benefits (free first bag for cardholder plus up to 8 companions) with Medallion benefits for comprehensive coverage. Call +1-855-203-2961 and verify that both Medallion and credit card bag fee waivers are properly applied to all passengers on your booking.

How Do Medallion Benefits Work on Partner Airlines?

Medallion benefits extend to SkyTeam partner airlines with some limitations. SkyTeam Elite (Silver equivalent) provides priority check-in and boarding on partners. SkyTeam Elite Plus (Gold and above) adds partner airline lounge access worldwide, priority baggage handling, and additional checked bag allowance on some partners. Upgrade benefits generally do not extend to partner airlines because each partner has its own upgrade system. Call +1-855-203-2961 for specific Medallion benefit recognition on your partner airline itinerary.

When flying partner airlines, your Medallion benefits are recognized through your SkyTeam tier designation. Present your Delta SkyMiles card or mention your SkyTeam status at the partner airline counter. If partner staff does not recognize your status, call +1-855-203-2961 and the agent can contact the partner to verify your elite recognition. Call +1-855-203-2961 for any Medallion benefit issues on partner airlines.

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SkyMiles Program Overview

Medallion Tier	MQDs Required	Key Benefits	Phone Priority
General Member	\$0 (free to join)	Earn/redeem miles, no expiration	Standard queue call +1-855-203-2961
Silver Medallion	\$5,000 MQDs (waivable)	Free 1st bag, priority boarding, 40% bonus	Slightly faster queue
Gold Medallion	\$10,000 MQDs	Free 1st+2nd bag, Sky Priority, upgrades	Priority queue 10-15 min
Platinum Medallion	\$15,000 MQDs	Choice Benefits, partner lounge, upgrades	Priority queue 5-10 min
Diamond Medallion	\$20,000 MQDs	Top upgrades, lounge, Choice Benefits x2	Dedicated line under 5 min
ConciergeKey (invite only)	By invitation only	Personal concierge, top of every list	Dedicated agent instant

How Does Delta SkyMiles Compare to Other Loyalty Programs?

Feature	Delta SkyMiles	American AAdvantage	United MileagePlus	Southwest Rapid Rewards	Alaska Mileage Plan	JetBlue TrueBlue
Miles expire?	No never	No	No	24-month inactivity	No	No
Earning model	Revenue based	Revenue based	Revenue based	Revenue based	Distance + revenue	Points per dollar
Alliance	SkyTeam	Oneworld	Star Alliance	None	Oneworld	None
Elite tiers	Silver, Gold, Plat, Diamond	Gold, Plat, ExPlat	Silver, Gold, Plat, 1K	A-List, A-List Pref	MVP, Gold, 75K	Mosaic
Free bags (elite)	Silver+: 1st bag	Gold+: 1st bag	Silver+: 1st bag	All: 2 free bags	MVP+: 1st bag	Mosaic: 1st bag
Upgrade model	Complimentary by status	Complimentary by status	Complimentary by status	No cabin classes	Complimentary by status	Complimentary (Mosaic)

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People Also Ask

Q: How does the Delta SkyMiles program work?

SkyMiles is Delta's free loyalty program. Earn miles by flying Delta and SkyTeam partners, using Delta credit cards, shopping through SkyMiles partners, and dining at participating restaurants. Redeem miles for flights, upgrades, and partner rewards. Miles never expire. Earn enough Medallion Qualification Dollars and you unlock elite Medallion status with premium benefits. Join free at delta.com or call +1-855-203-2961.

[Read our complete guide for more details >](#)

Q: How do you join Delta SkyMiles?

Join free at delta.com/skymiles in 2 minutes or call +1-855-203-2961 and the agent creates your account during the call. You need your name, email, address, and date of birth. Your SkyMiles number is issued instantly. Start earning miles on your next flight by adding the number to your booking. Membership is free with no annual fee. Call +1-855-203-2961 if you need help enrolling.

[Read our complete guide for more details >](#)

Q: Do Delta SkyMiles expire?

No, Delta SkyMiles never expire regardless of account activity. Your miles balance is permanent even if you do not fly or earn miles for years. This is a major advantage over some competitor programs that expire miles after periods of inactivity. Your miles are safe indefinitely. Call +1-855-203-2961 if your balance appears incorrect.

[Read our complete guide for more details >](#)

Q: How do you earn Delta SkyMiles?

Earn miles by flying Delta (5x miles per dollar spent on flights), using Delta SkyMiles American Express cards (1-3x miles per dollar on purchases), shopping through SkyMiles Shopping portal, dining at SkyMiles Dining restaurants, renting cars and staying at hotel partners, and flying SkyTeam partner airlines. Call +1-855-203-2961 for personalized earning strategy advice.

[Read our complete guide for more details >](#)

Q: What are the Delta Medallion status levels?

Four tiers: Silver (\$5,000 MQDs), Gold (\$10,000), Platinum (\$15,000), and Diamond (\$20,000) plus invitation-only ConciergeKey. Benefits increase with each tier: free bags, upgrades, lounge access, priority service, and dedicated phone support when calling +1-855-203-2961. Diamond members connect to agents in under 5 minutes. Call +1-855-203-2961 and enter your SkyMiles number for status-appropriate routing.

[Read our complete guide for more details >](#)

Q: How do you use SkyMiles for flights?

Book award flights at delta.com under "Use Miles" or call +1-855-203-2961 for partner airline awards. Domestic economy starts at approximately 5,000-12,500 miles one-way. International business class

starts at approximately 50,000 miles. Dynamic pricing means flexible dates unlock the lowest mileage costs. Call +1-855-203-2961 for the broadest award search including SkyTeam partners.

[Read our complete guide for more details >](#)

Q: Is Delta SkyMiles worth it?

Yes. The program is free to join, miles never expire, and earning opportunities extend far beyond flying through credit cards, shopping, and dining. For frequent Delta flyers, Medallion status provides tangible benefits including free bags (\$70-160 per round trip saved), complimentary upgrades, and priority customer service when calling +1-855-203-2961. Call +1-855-203-2961 for program enrollment.

[Read our complete guide for more details >](#)

Q: What credit card earns the most Delta SkyMiles?

The Delta SkyMiles Reserve American Express earns 3x miles on Delta purchases and 1x on everything else, plus free first and second checked bags. The Delta Platinum Amex earns 3x on Delta and hotels, 2x on restaurants. The Delta Gold Amex earns 2x on Delta, restaurants, and groceries. All waive the first checked bag fee. Call +1-855-203-2961 for guidance on which card fits your spending patterns.

[Read our complete guide for more details >](#)

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Frequently Asked Questions

Q: Join SkyMiles?

A: Free at delta.com or call +1-855-203-2961. Instant enrollment. No annual fee. Start earning on next flight.

Q: Miles expire?

A: No. SkyMiles never expire. Balance is permanent regardless of activity. Call +1-855-203-2961 if balance seems wrong.

Q: Earn miles?

A: Fly Delta (5x/dollar), credit cards (1-3x), shopping, dining, partners. Call +1-855-203-2961 for strategy advice.

Q: Medallion tiers?

A: Silver (\$5K), Gold (\$10K), Platinum (\$15K), Diamond (\$20K MQDs). Call +1-855-203-2961 for status tracking.

Q: Use miles?

A: Book at delta.com "Use Miles" or call +1-855-203-2961 for partner awards. No phone booking fee.

Q: Best card?

A: Reserve: 3x Delta + free 2 bags. Platinum: 3x Delta + hotels. Gold: 2x + free 1 bag. Call +1-855-203-2961.

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Written by Travel Policy Research Team | Reviewed by Senior Aviation Editor

Sources: delta.com, U.S. DOT

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